



NW Natural®

first responder
beware®

Staying Safe While Protecting Others
Natural Gas Safety for First Responders



Firefighters, police, and EMTs are typically first on the scene in an emergency and face the greatest risk from natural gas leaks and fires.

Understanding the potential dangers, and dealing with them correctly, makes everyone safer.

This program is designed to supplement, not replace, your department's standard operating procedures (SOPs).

Natural Gas Safety Basics

- Properties of Natural Gas
- The Natural Gas Delivery System
- Preventing Natural Gas Ignition
- Responding to Natural Gas Emergencies
- Indoor Natural Gas Leaks
- Outdoor Natural Gas Leaks
- Natural Gas Fires

Properties of Natural Gas

- **Natural Gas is lighter than air.**
 - It will follow the path of least resistance and will rise.
 - When underground or in enclosed spaces, gas will move laterally or migrate upward.
- **Chemical additives produce the familiar sulfur-like smell of natural gas.**
- **A lit cigarette or a spark from a light switch is enough to ignite leaking natural gas.**
- **Natural gas has an explosive (flammable) concentration range between about 5% and 15% gas to air.**
 - At concentrations below 5% or above 15%, natural gas will not burn.
- **Burning natural gas will not explode.**
- **Liquefied gases have different properties than natural gas.**

The Natural Gas Delivery System

- There are three types of lines in the natural gas network.
- Natural gas in transmission pipelines may not yet be odorized, especially in areas of low population density.
- Between service lines and individual structures are service meters.
 - Different structures use different types of meters.
- The size of a pipe is **NOT** a reliable indicator of the gas pressure.



Single-unit residential meter

LINE TYPE	Transmission Pipelines	Main Lines (Distribution Lines)	Service Lines
SIZE (diameter)	up to 4 feet	2 to 20 inches	¼ inch to 1 inch
PRESSURE	400 to 1000 psi	less than 100 psi	same as main lines
OPERATED BY	interstate or intrastate pipeline companies or local utilities	local natural gas utilities	local natural gas utilities
LOCATION INFORMATION Note: Landscaping and/or erosion can change depth of lines.	“right-of-way” corridors; marked with transmission line markers	about 2 feet below ground	up to 2 feet below ground

Pipeline Markers



- **High-visibility markers** indicate the general location of NW Natural's natural gas transmission and some distribution pipelines.
 - For security purposes, **these markers do not show the exact location**, path, or depth of gas pipelines in the area.
 - **If you notice any type of suspicious activity near a pipeline marker**, call the number listed on the marker to report it. Call this number as well if you notice a damaged marker.
- The approximate locations of natural gas transmission pipelines are available on the National Pipeline Mapping System (NPMS) website: <https://www.npms.phmsa.dot.gov>.

Preventing Natural Gas Ignition

- **Even the smallest flame or spark can cause a natural gas explosion.** Avoid turning electrical equipment or devices on or off in the vicinity of a leak:
 - **Use intrinsically safe radios and flashlights.**
 - **Do not ring doorbells, use garage door openers, or turn on or off any lights or electrical devices or appliances;** prevent their use by others.
 - **Take steps to eliminate sources of static electricity.**
 - Do not step on doormats, rub hands, or shuffle feet.
 - **Use combustible gas indicators to monitor the atmosphere,** if it is safe to do so.



Responding to Natural Gas Emergencies

- When called for a gas leak or fire, or if you smell gas at an incident scene, **assume there's danger**.
- **Contact NW Natural**. Provide clear directions and a clear path to the incident site.
- **Immediately evacuate** the area.
- **Be alert for migrating gas**.
- **Secure the area to prevent others from entering**. Reroute traffic if necessary.
- **Park emergency vehicles *away and upwind***. Do NOT park:
 - Over manholes or storm drains
 - Under overhead utility lines



Responding to Natural Gas Emergencies

- **NEVER** attempt to operate underground natural gas pipeline valves or relief vents.
- Turn off gas **ONLY** at an aboveground gas meter service line or appliance supply line.
 - A ¼ turn with a properly sized wrench will turn off a meter.
 - Use the same procedure at an appliance supply line.
 - Tie and label the meter or appliance supply line to let others know it has been shut off.
- **NEVER** attempt to turn gas service back on.
- Inform NW Natural of any gas service line or appliance supply line valve that has been shut off.



Closed gas meter valve



Indoor Natural Gas Leaks

- Indoor gas leaks can result from **malfunctioning gas-fed appliances**.
- **DO NOT** open windows until you are certain the gas supply has been shut off and ignition sources have been eliminated.
 - Ventilate structures from top to bottom.

Carbon Monoxide

- **Understanding carbon monoxide (CO) leaks:**
 - CO has no color, odor, or taste.
 - CO leaks are frequently caused when fuel-burning appliances malfunction or are used without adequate ventilation.
- **CO poisoning can look like a common illness, but is deadly if untreated. Know the signs:**
 - Flu-like symptoms
 - Loss of consciousness
 - Lips and skin turn blue
- **Get victims outdoors immediately and seek medical attention.**



Outdoor Natural Gas Leaks

- Outdoor natural gas leaks are most commonly caused by **construction-related damage, cracks due to extreme weather, or pipe corrosion.**
- **Contact NW Natural immediately** to shut off the gas.
- **Evacuate the area immediately.** Establish a restricted area.
- **Be alert for migrating gas.** Gas can accumulate in storm drains, construction trenches, buildings, and other utility lines.



Outdoor Natural Gas Leaks

■ Use your senses of sight, hearing, and smell to detect a gas leak.

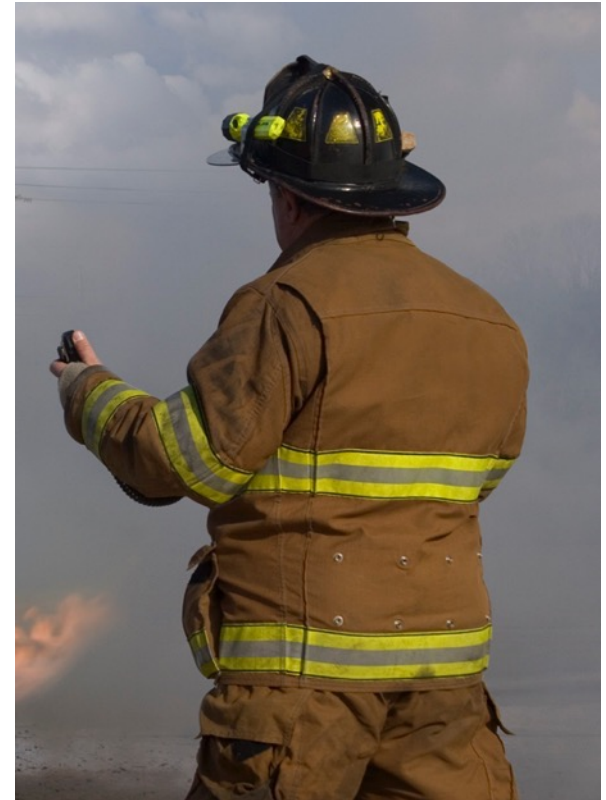
Be alert for these warning signs:

- The distinctive, sulfur-like odor of natural gas
- A hissing, whistling, or roaring sound
- Dirt spraying or blowing into the air
- Continuous bubbling in water
- Dead or dying vegetation (in an otherwise moist area) over or near a pipeline
- A damaged connection to a gas appliance
- An exposed pipeline after an earthquake, fire, flood, or other disaster



Natural Gas Fires

- When responding to a fire involving natural gas, **your best and safest course of action is to let it burn.**
- **Call NW Natural at 800-882-3377 immediately.**
- **Evacuate the area** and protect exposures if it is safe to do so.
- **Do not park emergency vehicles under overhead utility lines.**



Natural Gas Fires

- For structure fires, **shut off the gas supply only if you can safely access the meter.**
- Once the gas supply is off, **remain alert for gas migration and possible re-ignition.**
- **DO NOT** use water to suppress a **natural gas fire.** Utility personnel and the incident commander will tell you how to proceed.
 - Use a fog spray to cool and protect combustible exposures.



Natural Gas Safety Review

- **Prevent ignition** of natural gas.
- When natural gas is involved in an emergency, **contact NW Natural**.
- **Park emergency vehicles away and upwind** from the area of a natural gas emergency.
- **Evacuate the** area and be alert for migrating or accumulating gas.
- **Do not ventilate natural gas until the supply is off** and all personnel are out of the structure.
- **Turn off natural gas service at meters or appliance supply lines only.**
- When natural gas is burning, **let it burn and protect area exposures.**

Contact Information

- In case of a natural gas emergency, call **911** and NW Natural at **800-882-3377**.
- For additional information, visit NW Natural's website at **nwnatural.e-smartresponders.com**.
- NW Natural has a program for managing risks to natural gas pipelines. For an overview of their Pipeline Integrity Management Program, visit **nwnatural.com/Business/Safety/Pipeline-Information**.
- To access the NW Natural emergency response plan for your jurisdiction, call **503-610-7236**.



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